

# Service you VALUE People you TRUST

Our corporate slogan is based on our commitment:

- To create value for our clients by understanding their and creating innovative solutions to address their needs.
- To speak and act with professionalism, integrity and impartiality in order for our clients to entrust their business to us.







## **DIRECTOR'S STATEMENT**

Since being established in August 2008, PT. Utama Nilai Sentosa has grown from strength to strength in providing a professional and reliable loss adjusting service to the Indonesian insurance industry.

Our team of experienced loss adjusters has the experience and capability to handle most types of insurance losses.

We aim to create value for our clients by understanding their needs and creating solutions to address these needs. We are committed to act with integrity and we believe that our clients will entrust their business to us.

Our success is based on the dedication and integrity of our people who strive to exceed our clients' expectations.

Last but not least, on behalf of PT. Utama Nilai Sentosa, I would like to thank our clients for their support and confidence in us. For prospective clients, we sincerely hope that you will give us the opportunity to work together with you towards making our alliances a success.

Yours sincerely,

Freddy Theodorus

To consistently provide the Indonesian industry with an international standard VISION insurance industry with an international standard of service and to become the premier loss adjusting company in Indonesia

# MISSION

- To consistently provide prompt response and accurate reporting to support our clients' high standards of claim handling service.
- To provide fair and impartial recommendation of claim
- To maintain and develop human resources by focusing on staff training and development.
- To conduct ourselves professionally and with integrity to secure the trust of our client.

ABOUT US PT. Utama Nilai Sentosa, established in 2008, is the sole representative of Ellis Chartered Loss Adjusters in Indonesia. Ellis Chartered Loss Adjusters is a United Kingdom based loss adjusting company who has successfully provide exceptional standard and responsible claim handling service internationally due to their customer-focused approach combined with their high technical expertise.

> Being associated with Ellis Chartered Loss Adjusters gives PT. Utama Nilai Sentosa a competitive edge in our reporting. They provide us with technical support and advice to our team of loss adjusters.

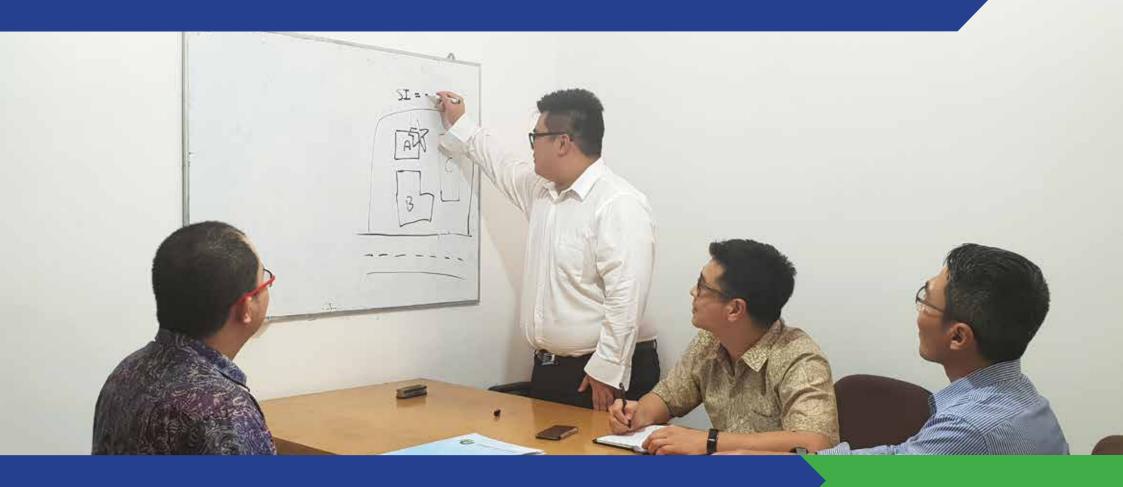
> Our qualified and experienced Loss Adjusters come from various academic backgrounds and have extensive experiences in handling both marine and non-marine claims. We provide prompt and accurate technical advice in our reports.

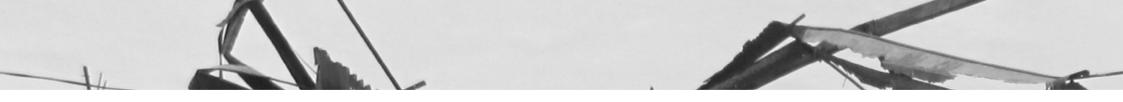
> To date, we have provided our service to majority of insurance companies in Indonesia including international insurance companies, local companies and government-owned insurance companies. We have also developed closed relationships with leading service providers such as fire forensics, technical forensics and law firms.

> Our commitment to transparency and integrity ensure that we are the most reliable partner for our clients.

We are experienced in handling large and complex claims.

We constantly adapt to our clients' changing needs in today's competitive environment by providing innovative and creative solutions with speed and accuracy at competitive prices.







Founded in 1995 in United Kingdom, Ellis Chartered Adjuster is a successful and growing international firm on chartered loss adjusters, surveyors, and engineers. Eliss Chartered Adjuster is one of the leaders in handling of high net worth and commercial claims in an extremely competitive world market.

The success of the business has been based upon Ellis Chartered Adjusters' outstanding commitment towards customer care combined with excellent technical expertise. The high quality service and reports are tailored to meet the individual requirements of their customer.

Ellis Chartered Adjusters continues to exceed the requirements of their customers by virtue of their commitment to personal service, innovatiove products, customer care and competitive pricing.





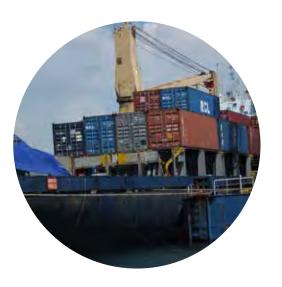
# RANGE OF SERVICES MARINE CLAIMS

We provide professional service in claim adjusting and consultancy in all types of cargo claims.









### **NON-MARINE CLAIMS**

We provide professional service in claim adjusting and consultancy in non-marine claims such as:

- Fire Claims
- Property All Risks
- Machinery Breakdowns
- Heavy Equipment
- Contractor's / Erection's All Risks
- Moveable Property All Risks
- Contractor's Plant and Machinery
- Burglary, Theft and Fidelity
- Business Interruption
- Industrial All Risks
- Money Insurance
- Casualty and Liability
- Others







# **CONTACT US**

### **HEAD OFFICE**

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### **OUR ASSOCIATE**

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